



Access and Language Options



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Holiday Inn Birmingham - Walsall M6, J10 - Events and Conference Centre



Guide Last Updated: 17/10/2017



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20 Wolverhampton Road West, Walsall, WS2 0BS

01922 618 800

<https://www.ihg.com/holidayinn/hotels/gb/en/walsall/bhxwa/hotel/detail>

Venue Reviews

Average Rating: ★★★★★

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Access Guide

Conference Facilities Introduction

Collapse -

Related Access Guide(s)

Collapse -

- [For the Holiday Inn Birmingham Walsall M6 J10 DisabledGo access guide please click here \(new tab\).](#)
- [For the Holiday Inn Birmingham Walsall M6 J10 - Leisure Facilities DisabledGo access guide please click here \(new tab\).](#)

Conference Facilities Information

Collapse -

- The conference facilities are located on the ground floor, to the left adjoining the main hotel.

Getting Here

Collapse -

By Road

Collapse -

- This hotel is located on the outskirts of Walsall, just off of Junction 10 of the M6. The hotel is located on Wolverhampton Road, just off the B4464.
- This hotel has a car park which is free for all users.

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By Bus

Collapse -

- There is not a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on the B4464, approximately 280 metres from the hotel.
- [For more information on buses in the West Midlands please click here \(opens new tab\).](#)

By Train

Collapse -

- The nearest Railway Station is Walsall.
- Walsall station is situated in the centre of Walsall and is approximately 1.6 miles from the hotel. There are bus and taxis available from the station to the hotel.
- [For more information on National Rail please click here \(opens new tab\).](#)

Getting Help and Assistance

Collapse -

- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas in front of the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located at the front of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked.
- There is/are 3 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 360cm x 500cm (11ft 10in x 16ft 5in).
- There is not a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served

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Paying	Collapse -
<ul style="list-style-type: none"> There are not parking charges for the car park. 	
Access from the Car Park	Collapse -
<ul style="list-style-type: none"> The route from the car park to the entrance is accessible to a wheelchair user with assistance. Assistance may be required because there is/are dropped kerbs. The entrance is clearly visible from the car park. The surface on the approach to the entrance is concrete tiles. There is not a road to cross between the car park and the entrance. There is no tactile paving on dropped kerbs between the car park and the entrance. The nearest designated Blue Badge parking bay is approximately 11m (12yd 1in) from the hotel entrance. 	
Drop-off Point(s)	Collapse -
<ul style="list-style-type: none"> There is not a/are not clearly marked drop-off point(s). 	

Outside Access (Events and Conference Centre Entrance)

Collapse -

Entrance	Collapse -
<ul style="list-style-type: none"> This information is for the entrance located at the front of the events and conference centre. The entrance area/door is clearly signed. There is step free access at this entrance. There is a canopy or recess which provides weather protection at this entrance. The entrance door(s) does not/do not contrast visually with its immediate surroundings. The main door(s) open(s) automatically. The main automatic door(s) is/are push pad or push button activated. The push pad or push button is 89cm from floor level. The door(s) is/are double width. The width of the door opening is 154cm. There is a member of staff available for assistance at this entrance. 	

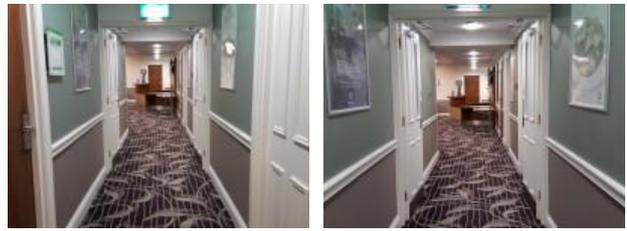


Entrance (Events and Conference Centre Internal Hotel Entrance)

Collapse -

Entrance	Collapse -
<ul style="list-style-type: none"> This information is for the entrance located on the ground 	

- The entrance area/door is not clearly signed.
- There is step free access at this entrance.
- The entrance door(s) does/do contrast visually with its immediate surroundings.
- The main door(s) open(s) away from you (push).
- The door(s) is/are double width.
- The door(s) is/are heavy.
- The width of the door opening is 126cm.



Reception (Events and Conference Centre)

Collapse -

Reception

Collapse -

- The reception point is located ahead as you enter via the events and conference centre entrance.
- The reception point is approximately 5m (5yd 1ft) from the events and conference centre entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is a lowered section of the counter.
- The lowered section of the counter is not at the recommended height of 76cm.
- There is sufficient space to write or sign documents on the lowered section of the counter.
- There is not a clear knee recess beneath the lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is not a hearing assistance system at the reception point.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are provided in the reception area.
- The type of flooring in the reception area is carpet.



Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.

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Seating with and without armrests.

- There is sufficient space for a wheelchair user to use the waiting area.

Conference / Meeting Facilities (Forest Suite)

Collapse -

- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor of the events and conference centre.
- There is step free access to the conference/meeting facilities.
- The door opening width(s) is/are 75cm+ for the room(s).
- There is not a hearing assistance system for the room(s).
- There are no chairs with armrests on both sides within the room(s).
- There is sufficient space for a wheelchair user to manoeuvre within the room(s).
- The lighting levels in the room(s) are good.



Accessible Toilet(s) (Events and Conference Centre)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located to the right of reception.
- This accessible toilet is approximately 8m (8yd 2ft) from the events and conference centre entrance.
- There is step free access to the accessible toilet.



Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is tactile and pictorial signage on or near the toilet door.
- The door opens outwards.
- The door is heavy.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 85cm (2ft 9in).
- The dimensions of the accessible toilet are 307cm x 171cm (10ft 1in x 5ft 7in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 240cm (7ft 10in).
- There is a flush on the transfer side.
- There is not a spatula type lever flush.

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ail on the transfer side.

- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and open waste paper bin disposal units.
- There is not a/are not coat hook(s).

Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on the right.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a cistern.
- The height of the toilet seat above floor level is 47cm (1ft 7in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There are vertical wall-mounted grab rails on both sides of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 108cm (3ft 7in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is not placed higher than 100cm (3ft 3in).

Colour Contrast and Lighting

Collapse -

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the external door and wall is good.

- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is good.
- The lighting levels are good.

Baby Changing Facilities

Collapse -

- Baby changing facilities are located within the accessible toilet.
- The baby change table is not set against the wall, permanently fixed at 75cm from the floor.
- The baby change table is not height adjustable.
- The height of the baby change table once extended is 81cm (2ft 8in).

Standard Toilet(s) (Events and Conference Centre)

Collapse -

- Standard toilet facilities are available.

Access to Standard Female Toilet(s)

Collapse -

- The female toilet facilities that were surveyed are located to the right of reception.
- The female toilet(s) is/are approximately 8m (8yd 2ft) from the events and conference centre entrance.
- There is step free access to the female toilet(s).
- There is tactile and pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is not available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.



Access to Standard Male Toilet(s)

Collapse -

- The male toilet facilities that were surveyed are located in the corridor to the left of reception.
- The male toilet(s) is/are approximately 10m (10yd 2ft) from the events and conference centre entrance.
- There is step free access to the male toilet(s).
- There is tactile and pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is not available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.

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