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Holiday Inn Birmingham - Walsall M6, J10



Guide Last Updated: 24/10/2017



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20 Wolverhampton Road West, Walsall, WS2 0BS

01922 618 800

<https://www.ihg.com/holidayinn/hotels/gb/en/walsall/bhxwa/hotel/detail>

Venue Reviews

Average Rating: ★★★★★

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Access Guide

Hotel Introduction

Collapse -

Related Access Guide(s)

Collapse -

- [For the Holiday Inn Birmingham Walsall M6 J10 - Leisure Facilities DisabledGo access guide please click here \(new tab\).](#)
- [For the Holiday Inn Birmingham Walsall M6 J10 - Conference Facilities DisabledGo access guide please click here \(new tab\).](#)

Hotel Information

Collapse -

- The hotel has its own parking facilities.
- This hotel has its own restaurant located on the ground floor.
- Conference/meeting facilities are available.
- The conference/meeting facilities are located on the ground floor.

Room Information

Collapse -

- The hotel has 156 rooms in total.
- There is an/are accessible room(s) within the hotel.

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s) is/are located on the ground floor.

- The hotel has 4 accessible room(s) with accessible ensuite facilities.
- There is/are 4 accessible room(s) with a wet room/wheel in shower.
- There is an/are adjoining room(s) available for the accessible room(s).
- The accessible rooms are 35m - 39m from the hotel entrance.
- There is a/are standard room(s) available on the ground floor.
- There is an/are adjoining room(s) available for the standard room(s).
- Rooms on other floors are accessed via stairs.

Auxiliary Aids

Collapse -

- Vibrating pillows with flashing beacons are available on request.
- Bed raisers are not available on request.
- Bath mats are available on request.
- All televisions have subtitles available.

Getting Here

Collapse -

By Road

Collapse -

- This hotel is located on the outskirts of Walsall, just off of Junction 10 of the M6. The hotel is located on Wolverhampton Road, just off the B4464.
- This hotel has a car park which is free for all users.

By Bus

Collapse -

- There is not a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on the B4464, approximately 280 metres from the hotel.
- [For more information on buses in the West Midlands please click here \(opens new tab\).](#)

By Train

Collapse -

- The nearest Railway Station is Walsall.
- Walsall station is situated in the centre of Walsall and is approximately 1.6 miles from the hotel. There are bus and taxis available from the station to the hotel.
- [For more information on National Rail please click here \(opens new tab\).](#)

Getting Help and Assistance

Collapse -

- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas in front of the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

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Parking

Collapse -

<p>Parking</p> <p>Collapse -</p> <ul style="list-style-type: none"> • The hotel does have its own parking facilities. • The car park is located at the front of the hotel. • The car park type is open air/surface. • The car park does not have a height restriction barrier. • The car park does not have a barrier control system. • The car park surface is tarmac. • There is a/are Blue Badge parking bay(s) available. • The Blue Badge bay(s) is/are clearly marked. • There is/are 3 designated Blue Badge parking bay(s) within the car park. • The dimensions of the designated Blue Badge parking bay(s) surveyed are 360cm x 500cm (11ft 10in x 16ft 5in). • There is not a 120cm hatched zone around the Blue Badge parking bay(s). • Parking spaces for Blue Badge holders do not need to be booked in advance. • Clearly marked/signposted parent and child parking bays are not available. • All parking spaces are provided on a first come first served basis. 	
<p>Paying</p> <p>Collapse -</p> <ul style="list-style-type: none"> • There are not parking charges for the car park. 	
<p>Access from the Car Park</p> <p>Collapse -</p> <ul style="list-style-type: none"> • The route from the car park to the entrance is accessible to a wheelchair user with assistance. • Assistance may be required because there is/are dropped kerbs. • The entrance is clearly visible from the car park. • The surface on the approach to the entrance is concrete tiles. • There is not a road to cross between the car park and the entrance. • There is no tactile paving on dropped kerbs between the car park and the entrance. • The nearest designated Blue Badge parking bay is approximately 11m (12yd 1in) from the hotel entrance. 	
<p>Drop-off Point(s)</p> <p>Collapse -</p> <ul style="list-style-type: none"> • There is not a/are not clearly marked drop-off point(s). 	

Outside Access (Hotel Entrance)

Collapse -

Entrance

Collapse -

- This information is for the entrance located at the front of the hotel.
- The entrance area/door is clearly signed.
- There is step free access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The bell/buzzer is not in a suitable position to allow wheelchair users to gain access.
- The height of the bell/buzzer is 167cm (5ft 6in).
- The main door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 124cm.
- There is a second set of doors.
- The door(s) open(s) automatically.
- The door(s) is/are double width.
- The width of the door opening is 185cm.
- There are bollards at this entrance.
- The minimum width between the bollards is 216cm.
- There is a member of staff available for assistance at this entrance.
- The gradient of the slope is very easy.



Reception

Collapse -

Reception

Collapse -

- The reception point is located on the ground floor, to the right as you enter the hotel entrance.
- The reception point is approximately 5m (5yd 1ft) from the hotel entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.
- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to



<ul style="list-style-type: none"> • There is not a hearing assistance system at the reception point. • Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are provided in the reception area. • The type of flooring in the reception area is vinyl and tiles.
<p>Reception Waiting Area Collapse -</p> <ul style="list-style-type: none"> • There is a waiting area close to the reception point. • Access to the waiting area is unobstructed. • There are seats with armrests on both sides. • There is sufficient space for a wheelchair user to use the waiting area.

Getting Around

Collapse -

<p>Access Collapse -</p> <ul style="list-style-type: none"> • There is step free access throughout the ground floor.
<p>Circulation Collapse -</p> <ul style="list-style-type: none"> • There are doors in corridors/walkways which have to be opened manually. • The type of flooring in corridors/walkways is carpet and vinyl. • There is some flooring in corridors/walkways which includes patterns or colours which could be confusing or look like steps or holes to some people. • There is some flooring in corridors/walkways which is shiny and could cause issues with glare or look slippery to some people. • There is good colour contrast between the walls and floor in the majority of corridors/walkways. • The lighting levels are good. • Access to other floors/levels is via stairs.
<p>Signage Collapse -</p> <ul style="list-style-type: none"> • Wayfinding signage is provided. • The colour, design and typeface of signs is consistent throughout the building.
<p>Audio Collapse -</p> <ul style="list-style-type: none"> • This venue does play background music in public areas. • Music is played in the bar and restaurant areas. • There is not a hearing assistance system in the public areas of the building.



Eating and Drinking (Bar)

Collapse -

- The following information is for the bar.
- The bar is located on the ground floor, ahead as you enter the hotel entrance.
- There is step free access to the bar.
- Full table service is not available.
- Food and/or drinks are ordered from the service counter.
- Food and/or drinks can be brought to the table.
- The height of the service counter is high (110cm+).
- There is a lowered section of the counter.
- The lowered section of the counter is not at the recommended height of 76cm.
- There is not a clear knee recess beneath the lowered section of the counter.
- There is not a hearing assistance system.
- There is step free access within the bar.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.
- The type of flooring in this area is carpet and wood.
- No tables are permanently fixed.
- No chairs are permanently fixed.
- Some chairs have armrests on both sides.
- The nearest table is approximately 2m from the entrance/opening.
- The nearest table is approximately 3m from the till/counter.
- The distance between the floor and the lowest table is 37cm.
- The distance between the floor and the highest table is 106cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is hot and cold meals and snacks.
- The lighting levels are good.



Eating and Drinking (Restaurant)

Collapse -

- The following information is for the restaurant.
- The restaurant is located on the ground floor, just past the bar.
- There is step free access to the restaurant.
- Full table service is available.
- There is not a hearing assistance system.
- There is step free access within the restaurant.
- There is ample room for a wheelchair user to manoeuvre.
- This area does play background music.



- The type of flooring in this area is carpet and wood.
- No tables are permanently fixed.
- Some chairs are permanently fixed.
- No chairs have armrests on both sides.
- The nearest table is approximately 3m from the entrance/opening.
- The nearest table is approximately 4m from the till/counter.
- The standard height for tables is 70cm.
- Plastic/takeaway cups are available.
- Plastic/takeaway cutlery is not available.
- Drinking straws are available.
- There are hand held menus available.
- Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are clearly written.
- Menus are presented in contrasting colours.
- The type of food served here is an a la carté menu.
- The lighting levels are good.



Accessible Room(s) (Rooms 111, 152 and 167)

Collapse -

<p>Accessible Room Information Collapse -</p> <ul style="list-style-type: none"> • The details in this section relates to the accessible room(s) with a wet room/wheel in shower. • This type of accessible room is located on the ground floor. • There is step free access to this type of accessible room. • All accessible rooms of this type have similar specifications. • The ensuite transfer space for the accessible rooms varies from left to right. • Guests need to open a door between the entrance and the room(s). • The narrowest width of the corridor leading to the room surveyed was 134cm. 	   
<p>Bedroom Features Collapse -</p> <ul style="list-style-type: none"> • The accessible room surveyed is located on the ground floor, towards the rear right of the hotel. • The accessible room surveyed at the time of the visit was Room 167. • There is step free access to the accessible room surveyed. • There is numbered signage on or near the accessible room door. • The door is key card activated. • The fob/card reader height is 114cm. • The width of the door is 76cm (2ft 6in). <p>Cookie Policy y holes available.</p>	   

- The bed type is double.
- The bed height is not adjustable.
- The height of the bed is 62cm (2ft).
- The measurement between the bed base and floor is 12cm (5in).
- The bed is moveable.
- The room does have an unobstructed minimum turning space of 150cm x 150cm next to the bed.
- The height of the desk is 76cm.
- The desk is not height adjustable.
- The desk knee recess has the recommended dimensions of 70cm (height) x 50cm (depth).
- The room surveyed had a desk chair without armrests and an armchair.
- Wardrobes have not been adapted to allow use from a seated position.
- Light switches are between 75cm and 120cm (4ft) from floor level.
- Electric sockets are not between 40cm and 100cm (4ft) from floor level.
- The window control type(s) for the room is a/are standard lever(s).
- There is an emergency alarm in the room.
- The emergency pull cord alarm is out of reach (higher than 10cm (4") from floor).
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the room.
- The type of flooring is carpet.

Ensuite Facilities

Collapse -

- The ensuite door opens outwards.
- The door weight is heavy.
- The door is locked by a locking handle.
- The width of the door to the ensuite is 88cm (2ft 11in).
- The dimensions of the ensuite are 196cm x 210cm (6ft 5in x 6ft 11in).
- The ensuite does have an unobstructed minimum turning space of 150cm x 150cm in front of the toilet seat.
- The ensuite has not got a non slip floor.
- There is an emergency alarm within the ensuite.
- The emergency pull cord alarm is within reach and fully functional.
- The emergency alarm rings to reception.
- There is not a flashing fire alarm beacon within the ensuite.
- Disposal facilities are available.
- There is a/are pedal waste paper bin disposal units.
- There is a mirror.
- The mirror is not placed at a lower level or at an angle for ease of use.

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- The wash basin cannot be reached from seated on the toilet.
- The wash basin is placed higher than 74cm (2ft 5in).
- The height of the wash basin is 81cm.
- There is a vertical wall-mounted grab rail on the right hand side of the wash basin.
- The tap type is lever.
- There is a mixer tap.
- There is not a soap dispenser.

Toilet Details

Collapse -

- The height of the toilet seat above floor level is 48cm (1ft 7in).
- The toilet has a cistern.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 76cm (2ft 6in).
- There is a flush on the transfer side.
- There is a spatula type lever flush.
- There is no dropdown rail.
- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet, the wall mounted grab rails are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).

Shower Details

Collapse -

- The ensuite has a wheel in shower.
- The shower head is height adjustable.
- The shower control type is lever.
- There is a flip down/tip up seat for the shower.
- The height of the flip down/tip up or fixed seat is 51cm (1ft 8in).
- There is a/are wall-mounted grab rail(s) available for the shower.
- Horizontal and/or dropdown rails are available on both sides of the shower seat.
- There is a single vertical grab rail to assist standing users.

Colour Contrast and Lighting

Collapse -

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[between the external hotel room](#)

- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is fair.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is fair.
- The colour contrast between the ensuite walls and floor is poor.
- The colour contrast between the wall-mounted grab rail(s) and wall is poor.
- The colour contrast between the wall-mounted grab rails to the left of the toilet and wall is poor.
- The colour contrast between the wall-mounted grab rails to the right of the toilet and wall is good.
- The contrast between the wash basin wall-mounted grab rail(s) and wall is poor.
- The colour contrast between the shower wall-mounted grab rails and wall is fair.
- The colour contrast between the shower dropdown rail(s) and wall is/are good.
- The toilet seat colour contrast is poor.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.

Other Floors

Collapse -

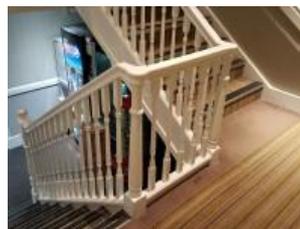
Stairs

Collapse -

- Stairs can be used to access other floors.
- The stairs are for public use.
- The stairs are located in the foyer, to the right of reception.
- The stairs are approximately 18m from the hotel entrance.
- Signs indicating the location of the stairs are clearly visible from the entrance.
- There are manual, heavy, double doors to enter and exit the stairwell on the first floor.
- The floors which are accessible by stairs are G and 1.
- There are 15+ steps between floors.
- The height of the step(s) is/are between the recommended 15cm and 18cm.
- The going of the step(s) is/are between the recommended 30cm and 45cm.
- The steps are clearly marked.
- There is a/are handrail(s) at the step(s).
- The steps have a handrail on both sides.
- Handrails are at the recommended height (90cm-100cm).
- Handrails do cover the flight of stairs throughout its length.

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grip.



- Handrails do not extend horizontally beyond the first and last steps.
- There is a landing.
- Clear signs indicating the facilities on each floor are not provided on landings.
- The lighting levels at the steps are good.

Standard Room(s) (Room 243)

Collapse -

Bedroom Features

Collapse -

- The room surveyed is located on the second floor.
- The room surveyed at the time of the visit was Room 243.
- There is stepped access to the room surveyed.
- There is numbered signage on or near the room door.
- The width of the door is 76cm (2ft 6in).
- The bed type is single.
- The height of the bed is 62cm (2ft).
- The measurement between the bed base and floor is 12cm (5in).
- Light switches are not within 120cm (3ft 11in) from floor level.
- There is not an emergency alarm in the room.
- There is not a flashing fire alarm beacon within the room.
- The type of facilities within the ensuite include; a toilet, a wash basin, a bath and a shower.
- The ensuite door opens inwards.
- The width of the door to the ensuite is 68cm (2ft 3in).
- There is not an emergency alarm within the ensuite.
- There is not a flashing fire alarm beacon within the ensuite.
- The tap type is lever.
- There is a mixer tap.



Colour Contrast and Lighting

Collapse -

- The colour contrast between the external hotel room door and wall is good.
- The colour contrast between the internal hotel room door and wall is good.
- The colour contrast between the hotel room walls and floor is fair.
- The colour contrast between the external ensuite door and wall is poor.
- The colour contrast between the internal ensuite door and wall is poor.
- The colour contrast between the walls and floor in the ensuite is fair.
- The lighting levels in the room are good.
- The lighting levels in the ensuite are good.

Accessible Toilet(s)

Collapse -

- There is an/are accessible toilet(s) for public use.

Location and Access

Collapse -

- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located in the corridor to the right of the hotel lobby.
- This accessible toilet is approximately 10m (10yd 2ft) from the hotel entrance.
- There is step free access to the accessible toilet.



Features and Dimensions

Collapse -

- This is a shared toilet.
- A key is not required for the accessible toilet.
- There is pictorial signage on or near the toilet door.
- The door opens inwards.
- The door is heavy.
- The door is locked by a locking handle.
- The width of the accessible toilet door is 76cm (2ft 6in).
- The dimensions of the accessible toilet are 140cm x 244cm (4ft 7in x 8ft).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has not got a non slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the right.
- The lateral transfer space is 71cm (2ft 4in).
- There is a flush on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is fully functional.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are female sanitary and waste paper pedal bin disposal units.
- There is not a/are not coat hook(s).

Position of Fixtures

Collapse -

- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on the left.
- There is not a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the transfer side.

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- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a cistern.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is not placed higher than 100cm (3ft 3in).
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There are vertical wall-mounted grab rails on both sides of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 114cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is not placed higher than 100cm (3ft 3in).
- There is a hand dryer.
- The hand dryer cannot be reached from seated on the toilet.
- The hand dryer is not placed higher than 100cm (3ft 3in).

Colour Contrast and Lighting

Collapse -

- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is good.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is poor.
- The lighting levels are good.

Standard Toilet(s)

Collapse -

- Standard toilet facilities are available.

Access to Standard Female and Male Toilet(s)

Collapse -

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toilet facilities that were surveyed
 idor to the right of the hotel lobby.

- The female and male toilets are approximately 7m (7yd 1ft) from the hotel entrance.
- There is step free access to the female and male toilet(s).
- There is tactile and pictorial signage on or near the toilet door.
- An ambulant toilet with wall-mounted grab rails is not available.
- The wash basin tap type is lever.
- There is not a flashing fire alarm beacon within the toilets.
- Lighting levels are good.
- There is a/are similar standard toilet(s) available.



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